

Holocene Technologies

Raleigh, NC

www.holocene-energy.com

GUARANTEE AND LIABILITY

Holocene Technologies (Holocene) warrants that all products manufactured by Holocene are free from defects in materials and workmanship. Holocene will repair or replace, at its option, any product or part thereof, without charge, in case of a defect, malfunction, or failure to conform to this warranty within the specified TERM from the date of purchase. Holocene will not accept any claims for labor costs incurred by the buyer in removing or reinstalling a product or part thereof, unless agreed to in writing by Holocene. This warranty does not apply if the product was not installed and maintained in accordance with the manufacturer's instructions. Modifications to the system will void certifications and this warranty.

This warranty extends only to the original buyer from Holocene. IN NO EVENT SHALL HOLOCENE BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, IMPLIED WARRANTIES FOR MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

Note: Some states do not allow the exclusion of incidental damages, or limitations on implied warranties, so the above conditions may not apply to you. The buyer shall be responsible for determining if the product meets local code requirements.

On components such as pumps and controls manufactured by other companies and distributed by Holocene, the original equipment manufacturer's warranty is honored and handled by Holocene. Refer to the manufacturer's separate warranty information.

TERMS AND CONDITIONS:

Holocene Fluid Handling Systems (SM)

Tank Leakage: 5 years. Tanks are covered against leakage in tank welds, heat exchangers, and installed piping.

Conditions: The tank warranty is voided if the following conditions are not met.

- * Water Treatment corrosion inhibitor is maintained at the prescribed level
- * Potable water in DHW exchangers is maintained non corrosive or non fouling for copper water lines.

CLAIMS:

To obtain service under this warranty, the buyer must return all warranty certification information upon installation, and promptly notify Holocene of the defect. Do not return any product to Holocene without authorization. The product must be returned promptly to Holocene LLC, shipping costs prepaid. Contact Holocene for the proper shipping address. Repaired or replaced parts will be returned to the buyer by Holocene, shipping costs prepaid. Holocene reserves the right to make such changes in the product as shall constitute in its judgement an improvement over former practice.